

Quality Assurance Program

For the St. Louis Region

Our Quality Assurance Program (QAP) offers flexible service plans to match your needs—from essential coverage to premium, full-service support. Compare response times, maintenance, training, and more to find the right level of protection and performance for your system.

Response (Phone)

Response (Site)

Visits for Preventative Maintenance

Programing Changes

Service Labor

Parts

Freight

Loaners (As available)

Advance Replacement

Firmware Software

Training (Post Project)

Web Conference Training

Workmanship of System

Service Hours (M-F)

Off- Hour Service

Cost of Contract & Term

Custom

Live Representative

4 Business Hours

2

2

Included

Included

Overnight AM Each Way

Within 24 Hours, No Charge

As Per Manufacturer (Shipped Next Day)

Included

2 Sessions

3 Sessions

Contract Term

8:00 am – 5:00 pm

Included with Multi-Year

3 Year Term
8% per year billed annually from project completion